

# FORM

## Quality Indicator annual summary report

### Learner engagement and employer satisfaction surveys

RTO No.	RTO legal name
21887	Skills Base Australia PTY LTD

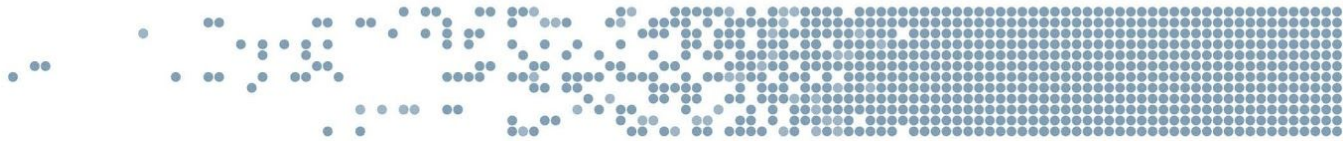
#### Section 1 Survey response rates

	Surveys issued (SI)	Surveys received (SR)	% response rates = SR *100 / SI
Learner engagement	28	28	100
Employer satisfaction	1	1	100

#### Trends of response statistics:

- which student/employer cohorts provided high/low response rates
- how did response rates compare with previous years (if applicable)

Response is similar to each year. Some students take the time to fill it in thoughtfully but because it is so long some just tick down one side. Younger students seem more enthusiastic about filling it in.



## Section 2 Survey information feedback

### What were the expected or unexpected findings from the survey feedback?

Students believe trainers have great knowledge and experience.

### What does the survey feedback tell you about your organisation's performance?

Students are gaining the knowledge and skills for their role.

## Section 3 Improvement actions

### What preventive or corrective actions have you implemented in response to the feedback?

The results have identified that students what is expected through training. Better placement in handbook and detailed in introduction class.

### How will/do you monitor the effectiveness of these actions?

Feedback policy and corrective action.